

1. Purpose

The purpose of these **Operating Policies** is to document the policies, procedures, and protocols of the Ringette Calgary Association (the "Association" or "Ringette Calgary") to provide background information, continuity, and transparency to its operations. This document is updated periodically to reflect the Association's actual operations.

These Policies and Procedures are intended to be used in complement to the Association Bylaws, Association Rules & Regulations and the rules of Ringette Canada and Ringette Alberta.

While it is intended that these policies are kept up to date, decisions made at the Board level may or may not appear in this document as soon as they happen.

Any changes to the Operating Policies are to be approved by the Association Board of Directors (Board). In cases where questions arise concerning interpretation of these Policies the final authority will be the Board.

1.1 Our Vision:

To be a dynamic, member-oriented, and policy driven organization that brings all stakeholders together to promote sport development, participation, and growth of Ringette in Calgary.

1.2 Our Mission:

We will achieve our vision by:

- Working with community partners
- Coordinating and facilitating an all-inclusive program for our members by promoting best practices and providing the required infrastructure.
- Providing a Ringette experience that is safe, fair, competitive, and accessible to grow as individuals and leaders.

1.3 Principles and Values:

- Safe and inclusive - implement all safety rules and procedures from governing bodies to foster a secure and all-encompassing environment.
- Competitive/Fair - offer balanced competition to provide a positive and safe experience.
- Administration - demonstrate effective leadership and good governance with clear policies and management of complaints/issues.
- Accessible - improve accessibility by managing the financial burden.
- Development - optimize the format of early stages of ringette to encourage growth and provide infrastructure and tools to meet development needs at all levels.
- Collaboration – work with our stakeholders and Community Partners to achieve common goals: Competition on the Ice, Co-operation off the Ice